

# CLEAR HEALTH WELCOME PACKET



### WHAT TO EXPECT

#### OVER THE NEXT 2 WEEKS...

Congratulations on enrolling in your plan for 2025! There are a few things to note going forward, and we have some advice for you!

- WAIT FOR YOUR INSURANCE CARD
  - You should receive a package in the mail that includes your insurance card and instructions for paying your premiums.
- LEARN ABOUT PREVENTATIVE SERVICES

  The ACA requires most health insurance plans to cover certain preventive services without cost-sharing.
- WE ARE YOUR AGENT! STAY AWARE!

  Other insurance brokerages may call you. Understand that we are your licensed agent and we are your point of contact.
- KEEP IMPORTANT DOCUMENTS ORGANIZED

  It may be a good idea to keep all of your insurance-related documents in a safe, easily accessible place.



# WHATS NEXT? CHECKLIST

	FOLLOW OUR NEW FACEBOOK PAGE We post important information from the health
<b>\</b>	insurance industry, helpful tips, and more.  SIGN UP FOR OUR NEWSLETTER
V	Our email newsletter is a great way to stay up to date with important news in the world of Health Insurance
	REFER A FRIEND
	Tell your family and friends to call us! We're happy to help anyone in need!
	LEAVE US A TESTIMONIAL
	We'd love to hear about your experience with Clear Health! Please leave us a review on our website.
	OUR CUSTOMER SERVICE
	Take a look at the next page of this Welcome Packet for a list of things we can help you with!

## WHAT WE CAN HELP WITH

- PLAN UPDATES/CHANGES

  Need changes to your
  existing plan? Is your
  preferred doctor not in
  network? Call us and we will
  help you!
- O2 ADDITIONAL BENEFITS

  Looking to add Dental or

  Vision benefits? We can help

  you! Call to talk to an agent

  now!
- FAMILY AND FRIENDS

  Have family members or friends who need health insurance? We are happy to help anyone! Our agents can help them through the different options!
- Curious how your plan works? Need a refresher on your plan's features and benefits? Give us a call, we're here to help!

#### HOW TO REACH US

Office Hours: M - F 9:00am - 6:00pm EST

<b>∽</b> Email	welcome@getclearsolutions.com
C Phone	1-877-959-3410 (Live Support)
□ Website	www.getclearsolutions.com



# THANK YOU!

On behalf of the entire team at Clear Health, we want to take a moment to personally thank you. Placing your trust in us to help navigate your health insurance needs is not something we take lightly. We understand that selecting the right plan is a significant decision, and we're honored to be a part of that journey with you.

We look forward to being your trusted partner in healthcare and supporting you in achieving your health and wellness goals. Together, we'll ensure that you have the coverage and care that best fits your needs.